

**ANISHNAWBE MUSHKIKI IN PARTNERSHIP WITH THUNDER BAY REGIONAL HEALTH SCIENCES CENTRE**

<b>INDIGENOUS CARE COORDINATOR</b>	<b>November 21, 2024</b>
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<b>Accountable to</b>	Director, Health and Community Services, Anishnawbe Mushkiki Manager, Indigenous Collaboration, Equity and Inclusion, Thunder Bay Regional Health Sciences Centre
<b>Location</b>	Thunder Bay Regional Health Sciences Centre
<b>Positions Available</b>	One 1.0 FTE
<b>Application Deadline</b>	December 6 <sup>th</sup> , 2024

**SUMMARY**

Are you passionate about improving the health and mental health outcomes of Indigenous peoples by providing culturally appropriate and safe care? Do you have experience with health system navigation and discharge planning? Anishnawbe Mushkiki is currently hiring an Indigenous Care Coordinator in partnership with Thunder Bay Regional Health Sciences Centre (TBRHSC), as part of a new collaborative pilot program between Grand Council Treaty #3, Anishnawbe Mushkiki and the TBRHSC.

The Indigenous Care Coordinator (ICC) is based in TBRHSC and reports to the Director, Health and Community Services of Anishnawbe Mushkiki. The ICC will work as part of an interprofessional team, including other ICCs who report to Grand Council Treaty #3. The ICC will be part of TBRHSC Circle of Care Team under the supervision of the TBRHSC's Manager, Indigenous Collaboration, Equity and Inclusion.

The ICC is responsible for providing a range of health and mental health navigation, advocacy, discharge planning and supports services to Indigenous peoples accessing health and mental health services at TBRHSC.

The goal of the program is to improve equitable access to care for Indigenous patients and support their return home through rigorous discharge planning processes and supports that leverage community/region-based services that are culturally appropriate and safe. The ICC will

work with local communities to support the smooth transition of patients back to their homes as appropriate.

The ICC will primarily be responsible and accountable for care coordination in the Thunder Bay urban area; however, the position will work with other ICCs to support continuous coverage and manageable workloads. Each ICC will be a specialist of their area as well as generalists of services available for Indigenous people throughout northwestern Ontario.

Anishnawbe Mushkiki and the TBRHSC are committed to delivering healthcare in a manner that is consistent with Patient and Family-Centred Care. Applicants are required to have a demonstrated knowledge, understanding and commitment to this care philosophy.

## **HIGHLIGHTED DUTIES AND RESPONSIBILITIES**

- Facilitate a patient-centered discharge plan with the physician / health care practitioner, family/significant others, and interprofessional team, including assistance with arrangements for assisted living, facility or respite care.
- Receive and process referrals and inquiries and provide clear and accurate information on available community-based services to support patients in accessing and optimizing the available services and supports.
- Participate in bed rounds to support patients, nursing staff and interprofessional team to develop appropriate plan of care and discharge plan.
- Liaise with service providers and suppliers to arrange and authorize necessary services, equipment and devices, medical supplies, and transportation.
- Coordinate with psychiatrists and mental health physicians / specialists to support the needs of Indigenous patients with mental health and addictions issues, including developing an appropriate plan of care and discharge and aftercare plan.
- If able, provide Indigenous language interpretation services as needed to support the accurate transmission of health care information to patients and their families/ support systems. (If unable, work with TBRHSC's Indigenous interpreters.)
- Provide or connect individuals and their families with educational materials and resources (e.g. understanding their health needs and treatments, community resources, understanding provincial and federal health systems).

## **QUALIFICATIONS**

### Essential Requirements

- Registered Practical Nurse (RPN) Diploma\* or Registered Nurse (RN) Baccalaureate\* (unencumbered registration with the College of Nurses of Ontario (CNO)\*), or Masters of Social Work (unencumbered registration with the Ontario College of Social Workers and Social Service Workers (OCSWSSW))

- Knowledge and understanding of CNO Standards of Practice, or OCSWSSW Standards of Practice, as applicable
- Experience working with Indigenous peoples and communities and providing culturally safe and patient-centered care
- Proven ability to build relationships and work as a member of an interprofessional team
- Excellent interpersonal and communication skills including the ability to provide constructive feedback and resolve conflict
- Excellent documentation/written skills
- Working knowledge of the provincial and federal health care systems as it pertains to Indigenous people
- Demonstrated ability to work under pressure and manage competing work demands
- Knowledge of and experience with case management

*\*Consideration will be made for new nursing graduates awaiting registration exam*

#### Assets

- Fluent in Ojibway and/or Oji Cree
- Demonstrated discharge planning experience
- Knowledge of the local and regional mental health and addictions resources and availability, community services and supports
- Demonstrated sound clinical knowledge and experience in home care and/or community-based service delivery
- Experience as a liaison between the Hospital and local community organizations in order to meet the needs of Indigenous patients/clients
- Knowledge of team-building principles and interprofessional collaboration

#### **CONDITIONS OF EMPLOYMENT**

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- Must be willing and able to work flexible hours and provide on-call services as required
- Must be certified in CPR and Standard First Aid
- Valid driver's license, in good standing
- Criminal records/vulnerable sector check and child welfare check is required upon hiring
- Work site location is Thunder Bay Regional Health Sciences Centre
- Travel may be required within Thunder Bay and surrounding areas

#### **APPLICATION INSTRUCTIONS**

Applicants may submit covering letter and resume through email to the attention of Human Resources at [jobs@mushkiki.com](mailto:jobs@mushkiki.com) by 4 pm on the deadline date.

*We are committed to fostering an inclusive, equitable, and accessible environment supporting diversity in our work environment to provide quality care where all feel valued, respected, and supported. We are dedicated to building a workforce reflective of the communities in which we live and serve and encourage Indigenous people, visible minorities, and persons with disabilities to apply and self-identify. Upon request, accommodations due to a disability are available throughout the selection process.*